

## City of San Bruno News Release

## **Glenview Fire – Update**

For release – 5:00 p.m.

Contact: City Manager's Office at 650-616-7056

SAN BRUNO, CA – September 24, 2010

The City of San Bruno has transitioned its Glenview Fire Disaster hotline operations as the City moves into the recovery phase. The City continues to operate the hotline number, (650) 616-7180, but callers should expect to be greeted by a voicemail tree. Callers may press #1 for the City's Recreation Services Division and #2 to get to the Glenview Fire hotline.

Callers choosing the Glenview Fire hotline will have the option to reach a City employee or the Glenview Fire voicemail. Voicemail messages will be returned promptly.

City staff liaisons have been assigned to residents displaced by the Glenview Fire who had been using the hotline to communicate with the City. The staff liaisons are serving as access points into the City organization for displaced families. They are available to answer questions and assist in connecting displaced residents with City and other agency resources. The staff liaisons will serve as a resource to residents for as long as they are needed.